

# FAQ's

- Should I pre-order drinks?

We recommend parties order at least 1-2 drinks per person to be ready on arrival. This helps you avoid queues at the bar and guarantees your preferred drinks selection right away.

- How many canapes should I order?

Each board contains 10 items so you can build an order to feed your guests as much or as little as you'd like. We recommend 1-2 boards per 10 people for a light snacky finger-food style selection. Or 3-4 boards per 10 people for a small plate full per person.

- Do we need to pre-order?

For parties of 20+ we ask for a pre-order at least 7 days in advance. However we can provide a limited main menu should you prefer to order on the day.

For smaller parties we do not require a pre-order, but you're welcome to pre-order if you would like to guarantee particular dishes.

Also please note our canapes menu is only available to pre-order at least 7 days in advance.

- We have a pre order, what happens if somebody in the group drops out?

If for any reason a member of your party cancels, we can only guarantee the meal will be removed free of charge if it is at least 7 days before your booking. If it is less than this the cost of the meal will be charged as ingredients are specifically ordered in for these pre orders.

- What happens with my deposit? Our usual procedure is to redeem the deposit against your tab. If you wish to have it refunded please speak to your server on arrival.
- Can I cancel my booking? If you cancel your booking with at least 7 days notice then your deposit is fully refundable or transferable. Please ensure you put this in writing via email and we can take care of this.
- Can we bring a celebratory cake? Yes!
- Can we play our own music? Yes if privately hiring Parlour / Top Floor. Yes in The Chapter House, but connections are in our office so best to send us a file or direct us to a certain playlist.
- Can we have a DJ/band/microphone? Yes, as well as having your own music, we have a microphone you can use for anything from speeches to quizzes!
- Do you have a screen in the room we can use? Yes in The Parlour, The Chapter House & Top floor.
- Is there a bar upstairs? Yes on the top floor, however there is not a bar on the mezzanine aka The Gallery
- Can we decorate? Yes of course! Just avoid glitter and confetti please, so we can minimise the clean-up between bookings.
- Are dogs allowed in the pub? Yes we love dogs so much, we even have a pup club.